

LGPro Regional Learning Hub – Wangaratta

As the member association and leading voice for people working in Victorian local government, LGPro serves all Victorians, no matter where they work and live. LGPro is committed to improving accessibility and affordability of professional development across regional Victoria.

LGPro has created a Regional Learning Hub in Wangaratta with the support of Rural City of Wangaratta Council, bringing in-person professional development to the region.

The following workshops will be held at Wangaratta Government Centre, 62-68 Ovens Street, Wangaratta.

CORE FINANCIAL SKILLS FOR NON-FINANCE OFFICERS



This workshop is designed for local government officers seeking to improve their knowledge of local government financial planning and reporting. Whether new to the sector or recently appointed to a role with financial responsibilities, the workshop supports staff's understanding of their legislative obligations, key accounting concepts and terminology, and skills in navigating financial documents

RECOMMENDED FOR

- Officers new to roles with budget responsibilities
- Officers without a financial or accounting background
- Staff seeking to upskill in financial planning and reporting
- Staff seeking to move into a role with financial responsibilities

DATE/S

**29 July
2026**

COST

Non-member:
\$550 incl. GST

LGPro Member:
\$550 \$380 incl. GST

REGISTER



INTRODUCTION TO LOCAL GOVERNMENT



Introduction to Local Government provides an overview of local government and the important role it plays.

RECOMMENDED FOR

People who are new to local government or those who want to improve their knowledge of Council governance

DATE/S

**30 July
2026**

COST

Non-member:
\$295 incl. GST

LGPro Member:
\$295 \$205 incl. GST

REGISTER



WRITING FOR INFLUENCE IN LOCAL GOVERNMENT



Learn to populate documents with information that is relevant and orderly and to write reports and correspondence by better understanding elements of informed decision making to enable better decisions and value for their communities.

RECOMMENDED FOR	DATE/S	COST	REGISTER
Officers who write or authorise Council reports	2 September 2026	Non-member: \$585 incl. GST LGPro Member: \$585 \$410 incl. GST	

HANDLING CHALLENGING INTERACTIONS WITH CONFIDENCE



Local government staff regularly navigate complex, high-emotion interactions with their community. And like any workplace, these difficult exchanges can take place between team members. This is a practical workshop that equips participants with proven tools and strategies to stay calm under pressure, de-escalate hostility, and hold clear boundaries while maintaining trust and professionalism.

RECOMMENDED FOR	DATE/S	COST	REGISTER
• Frontline customer service staff • Staff who regularly interact with the community, including compliance, planning, finance, and regulatory roles • Managers and team leaders supporting staff in community-facing roles • Any local government staff seeking to build confidence and resilience in challenging interactions	3 September 2026	Non-member: \$455 incl. GST Member: \$455 \$325 incl. GST	